



QUALITY POLICY

Legrand Australia is part of the Legrand Group, the global specialist in electrical and digital building infrastructures. Legrand Australia is focused on developing, manufacturing and marketing a complete range of control and command, cable management, energy distribution, ventilation, lighting and emergency lighting systems.

Our aim is to deliver excellence in everything electrical and digital, being the easiest to do business with, offering the most complete and innovative solutions and to be considered the experts within the industry.

All managers, supervisors and staff are expected to demonstrate a commitment to this outcome by actively supporting our quality management, built to meet or exceed the requirements of ISO 9001:2015.

Legrand Australia endeavours to enhance customer satisfaction. To achieve this, we will:

- Adopt a risk-based thinking approach as the fundamental driver of the quality management system
- Integrate the quality management system throughout the business and its processes
- Identify and take action to meet the requirements of interested parties
- Develop objectives and performance indicators to measure the effectiveness of the quality management system and its processes
- Demonstrate commitment to continuous improvement
- Ensure that our products meet all statutory requirements and regulatory standards.
- Engage with and provide appropriate training and education of our employees
- Ensure effective communication both internally and with external parties
- Regularly monitor and review the system, processes, actions and objectives.

This policy is communicated to all employees and made available to all interested parties.

3rd December 2017

A handwritten signature in black ink, appearing to read 'Berland', written over a horizontal line.

Tony Berland
Managing Director & CEO